Terms & Conditions

Cut-To Order



Pricing

All prices quoted include Value Added Tax ('VAT').

Orders & Stocks

Official order numbers / names must be quoted on all trade orders. All back orders are subject to the price ruling at the time of delivery. Material ordered is subject to availability, which can change daily. If a product is out of stock or cannot be supplied for some reason, Belgotex reserves the right to cancel the order and refund the payment.

Maintenance of your Rug

Dye-lot variations occur in all rugs and are unavoidable. The customer must examine the product against its general intended purpose and normal use before accepting delivery thereof. Although all our locally manufactured ranges are produced to withstand the harsh South African sun, Belgotex will not accept any responsibility for rugs fading as a result of exposure to harsh sunlight. Fading because of exposure to sunlight will be accepted as fair wear and tear in line with the normal end use for which the rug is generally intended.

Please refer to the Cut-to-Order Cleaning Guide for all rug maintenance. Belgotex cannot be accountable for any items that have been cleaned/treated incorrectly.

Delivery

Delivery dates for goods are approximate and Belgotex cannot be held responsible for any delays, due to this being outsourced to a third party.