

**B.**

**Warranty.**  
Cushion Vinyl

**Belgotex™**

—

[belgotex.co.za](http://belgotex.co.za)

# B.

## Cushion Vinyl.

### Important Information

In addition to the floor preparation and installation instructions below, also refer to the SABS installation of resilient thermoplastic and similar flexible floor covering materials standard SANS 10070. Although specific reference is made to certain sections of the SANS 10070, the complete contents of the document must be adhered to. Also follow manufacturer's instructions.

#### SUBSTRATE/FLOOR PREPARATION (REFER TO SANS 10070 POINTS – 5.2.1)

The floor/substrate condition and preparation is of paramount importance for the installation of this product, as this can affect the quality and performance of the material.

The substrate must be sound and level (self-levelling compound recommended – not more than 1mm variance per meter), dry and free of any dust, sand, grease, oil and paint, or any substance that can affect the product or the adhesion thereof.

The moisture content of the screed must not exceed 3 % on the hygrometer or 72 % relative humidity; before, during and after installation. (The concrete screed/sub-floor must be permanently dry at no less than 3% moisture content.)

To check for moisture, use an approved moisture meter such as a Hygrometer, Protimeter, SurveyMaster or Romus VD 4.

#### UNDER-FLOOR HEATING

Under-floor heating can be installed with a Belgotex cushion vinyl, using the screeding method, a temperature measuring probe must be installed into the sub-floor and connected to a thermostat set at 27°C to ensure the sub-floor temperature does not exceed 27°C.

#### MEASURING

Measure the maximum width and length of the room, taking into account every door opening and corner. Add extra material to each size measured, this is to compensate for skew walls etc. And to ensure a neat finish.

Where patterned vinyl is installed the pattern repeat must be taken into account when measuring.

Pattern repeat on the 2 meter width = 0.5 + 1 + 0.5

Pattern repeat on the 4 meter width = 0.5 + 1 + 1 + 1 + 0.5

Patterns can be matched or mock-matched, these options must be discussed and explained to the end consumer and agreed upon. Avoid unnecessary seams and welds.

#### INSTALLATION AREAS NOT RECOMMENDED

PVC vinyl is not recommended to be installed onto any form of wood flooring, any existing material or poor surfaces, as this will result in poor performance and aesthetics.

In addition to this PVC vinyl flooring will prevent wood flooring from breathing (ventilation) and as a result the wood will swell and expand.

Do not install over other floor coverings that should have been removed, for example ceramics, bitumastic tiles, vinyls or any other textured floor coverings, as telegraphing is possible.

Installing over other products could result in adhesion problems, resulting in lifting or bubbling of the material and gaps between installed panels.

#### FULLY-BONDED INSTALLATIONS/ADHESIVE SELECTION (REFER TO SANS 10070 POINTS 7.2 TO 7.2.2.6 & 9.5)

- An acrylic emulsion water-based adhesive is to be used, in accordance with the adhesive manufacturer's instructions.
- Spread the adhesive on the substrate by using a 1.5mm V-shaped notched trowel (1.5 x 1.5 x 1.5 spaced 5mm apart).
- Careful consideration must be given to telegraphing of adhesive ridging, this will be determined by sub-floor/screed conditions, quantity of adhesive applied, method of adhesive application and flash off time of adhesive.
- Follow adhesive manufacturer's instructions.

#### MAINTENANCE GUIDE

##### General Maintenance:

- The amount of daily usage will determine how often cleaning is required.
- Sweep as necessary with a soft broom or microfibre mop.
- Wipe over with a clean damp mop or cloth, which should be rinsed frequently in clean water. (Remember that all floors can be slippery when wet).
- When necessary, mop with a solution of clean water and mild detergent or domestic floor cleaning emulsion. Rinse thoroughly and soak up residual water. For additional lustre, buff with a dry cloth.
- Spots, marks and spillages should be wiped up as soon as possible.

##### Do Not Use:

- Wire or nylon wool scouring pads
- Furniture polish
- Spirit based polish
- Powder or liquid abrasive cleaners
- Bleach or strong detergents

##### Protecting Your Floor From Physical Damage

##### Avoid the following:

- Rubber backing on doormats may result in yellow discolouration of the floor immediately beneath. Choose a natural fibre mat in preference.
- Where possible use furniture with broad legs protected by coasters or felt pads.
- Rubber feet on furniture may cause staining. Remove them altogether or place coasters or felt pads between them and the floor.
- Although the colour-fastness quality of the vinyl is excellent, it is important to close blinds, shades or curtains when the vinyl is in direct sunlight as prolonged exposure can cause colours to fade.
- Spirit based products such as shoe polish, solvents, hair dye and permanent marker pens. Wipe up spots and marks as quickly as possible. This also applies to tumeric, mustard and strongly coloured food-stuffs.
- Corrosive substances such as acid and alkaline solutions can damage the surface of the floor, clean up any spills quickly

and carefully avoiding direct contact with the substance. Wear protective clothing (gloves etc. when doing so)

- Bitumen/tar and some inexpensive rubber shoe (and slipper) soles can also cause stains.

The above is indicative of materials likely to cause damage but is not be considered restrictive.

- Remove/sweep dust and soiling with a soft broom or microfibre mop.
- A wipe with clean warm water will be adequate for day to day cleaning.
- If necessary, a gentle detergent can be used.
- Never use a bleaching agent.
- The use of abrasive, alkaline and acid type chemicals is not recommended, as these could be too aggressive when applied in high concentrations.
- Chemical solvents are prohibited because they affect the gloss.

#### WHY VINYL?

- Easy cleaning
- Strong thermal insulator
- High resilient backing
- Water resistant
- Hygienic
- Value for money, long-standing products thanks to the wear-layer
- Comfort under foot – cushion foam backing
- Easy to fit
- Excellent acoustics – low noise level
- Green policy: - Factory recycles most  
- Factory is energy efficient in production  
- Satisfies the stringent emission standards

#### GUARANTEES AND LIMITATIONS

As undue or abnormal wear is often due to poor installation Belgotex recommend that all their floorcoverings are professionally installed.

##### The Belgotex Guarantee:

Belgotex resilient vinyl floor is guaranteed to give you peace of mind through the guarantees that we offer. While all of our floors are manufactured to the highest standards, Belgotex makes a wide range of performance qualities: in short, the higher the grade of the product the greater the performance. This is reflected in the guarantees we offer: the type and duration of guarantee depends on which floor covering you have purchased.

##### The Belgotex Durability Guarantee

All floors can be damaged by abrasive grit and debris carried in from outside on footwear, prevent such wear by using doormats at all entrances (avoid using mats with rubber backs as these can cause discolouration).

For further information request a copy of Belgotex's current Installation and Maintenance Guide from your retailer or directly from Belgotex.

##### The Belgotex durability guarantees the following:

That the "wear-layer" (the solid-vinyl top layer of your cushioned vinyl floor covering will not wear through within the applicable guarantee duration - the number of years covered begins at the date of installation). That the floor covering's structure (which is made up of layers) will not noticeably de-laminate (come apart) within the applicable guarantee duration. That the floor's surface is not spoiled by manufacturing defects such as printing errors, blemishes, cracks, blisters or foreign matter (these are normally noticeable immediately after installation). We hope this wear guarantee will give you all the confidence you need to live with your floor in complete peace

of mind; so as not to mislead you we also make clear what is not covered by the guarantee – see Belgotex guarantee limitations below.

##### Belgotex Durability Guarantee Limitations:

This guarantee essentially guarantees that the floor will not wear out in normal domestic use, however other forms of physical damage are not covered; more specifically the guarantee does not cover the following:

1. Use of the floor covering in a commercial interior (e.g. A commercial office, or shop) unless otherwise specified.
2. Use of the floor covering in an outside location.
3. Defects arising from poor installation (this includes – damage arising from sub-floor irregularities, for example excessive unevenness, loose nails or other protrusions, visual surface defects cause by previous floor coverings that should have been removed or covered, for example ceramic or bitumastic tiles, floor boards, cushioned vinyl, or by failure in the underlayment, seams "peaking" or opening due to use of incorrect adhesive or seaming method, edge-to-edge shade variation, discoloration arising from installation next to a source of excessive heat), visible trowel marks, discoloration caused by "bottom up" staining, this is staining caused by the sub floor which may have contained excessive moisture, residual old adhesive or other staining agent – a competent professional installer should prevent such damage.
4. Cuts, tears, gouges, burns (from the likes of cigarettes and matches) or other damages caused by stiletto or sharp high heels (these will damage even concrete), sharp or hot objects dropped on the floor, dragged appliances, unprotected furniture feet, damage from pets etc.
5. Minor scratching and loss of gloss or sheen; scuffing.
6. Damage caused by battery acid or other corrosives.
7. Floors damaged by water from flooding, appliance leakage or fire prevention equipment.
8. Small differences in colour and/or texture between the actual material or photographic images of the material and the actual flooring purchased.
9. Damage caused by intentional abuse of the flooring.
10. No castor wheels should be used on soft cushion vinyl products unless otherwise specified by the supplier.

##### Belgotex Durability Guarantee Conditions:

1. This guarantee does not extend to products sold or described as second hand or grade 2 in quality, or as irregulars, off-goods, remnants, seconds, or any similar description, at time of sale, and excludes minor deviations from samples and printed illustrations.
2. Damage arising out of installation, improper use and/or maintenance contrary to Belgotex, then current recommendations as explained above.
3. The floor must be available for inspection by Belgotex, the retailers or the wholesalers if requested.
4. Refunds will be of the original cost of the material excluding inflationary increases and devaluation for period used.
5. Belgotex reserves the right of final judgement of any claim and may disallow claims in certain circumstances.
6. Claims must be received within the stated duration of the relevant warranty period.
7. All guarantees described herein are non-transferable.
8. Belgotex expressly excludes any liability for consequential losses or damage.

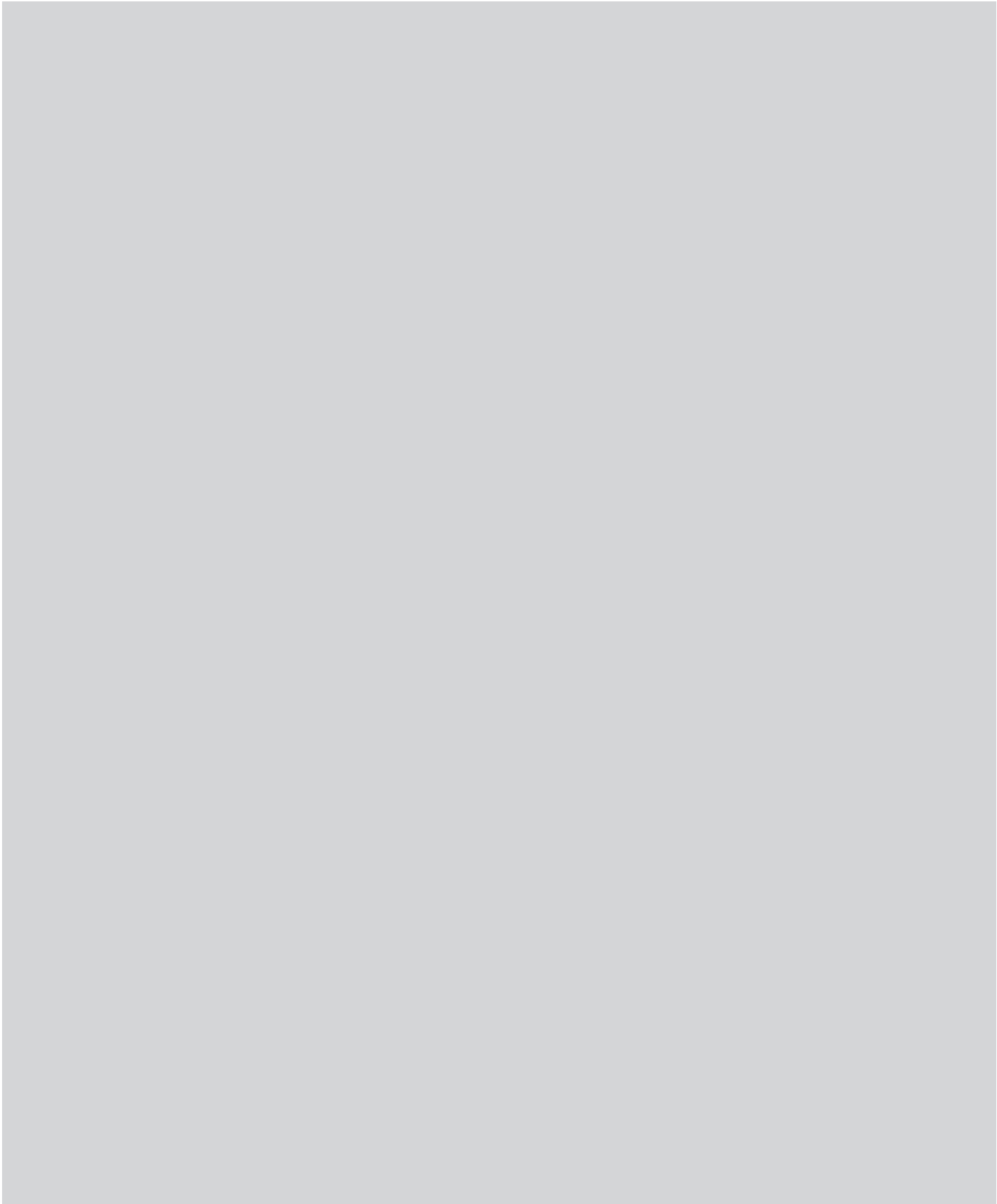
##### Important Note:

This guarantee service is available only by notice to Belgotex through the floor-covering dealer from whom the purchase was made. Notification must be accompanied by a copy of the Belgotex invoice.

**Belgotex™**

—

**belgotex.co.za**



For details on products and colours, contact Sales Services Department,  
Tel +27 (0)33 897 7500, or your local sales office.  
Email: [info@belgotex.co.za](mailto:info@belgotex.co.za)

**Belgotex™**



**[belgotex.co.za](http://belgotex.co.za)**